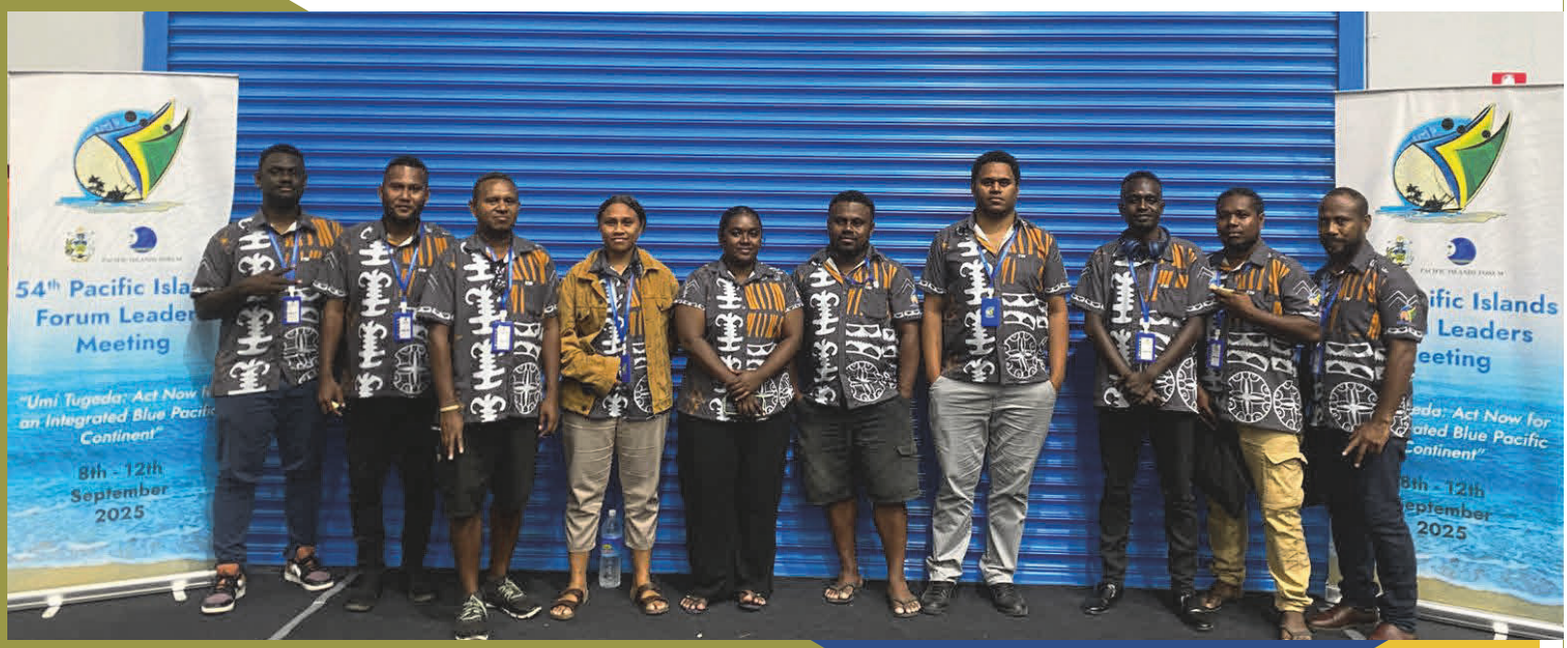
Digitising and transforming government services

SIG ICT Services



Solomon Islands ICT Services

Digital - Data, People, Technology and Cyber Strategy

2026 - 2030

Solomon Islands Australia Partnership

Supported by the Australian Government

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MINISTER'S FOREWORD

Honourable Trevor Hedley Manemahaga
Minister for Finance and Treasury

As we advance towards a digital future, the *Solomon Islands Government (SIG) ICT Services Digital - Data, People, Technology and Cyber Strategy 2026-2030* serves as a visionary blueprint, establishing the foundation for a transformative era in public service. This strategy embodies our commitment to elevating public services delivery to the next level, building upon core infrastructure, and fostering a digital environment rooted in strong data governance. By prioritising these areas, we are setting the stage for a future where government operations are not only efficient and responsive, but also aligned with global standards of excellence.

Our approach is about more than just integrating technology; it is about adding real value to the lives of our citizens. Through investments in robust digital infrastructure and a culture of continuous learning, we are creating the essential building blocks of a modern public sector. By equipping our workforce with advanced digital skills, we are positioning Solomon Islands as a regional leader in digital innovation and competence. This focus on upskilling is essential for unlocking the potential of our people, empowering them to make informed decisions and driving meaningful economic growth for the nation.

This strategy reflects our dedication to developing a resilient and agile public sector, one that is prepared to navigate the complexities of tomorrow. As we implement this vision, we are fostering a culture of excellence and leadership in digital transformation. We see a future where our public service is not only a model of efficiency but also a beacon of progress and innovation for the entire region. Together, we are embarking on this journey with a clear focus on excellence, ensuring that Solomon Islands is well-prepared to thrive in an interconnected, digital world.

FOREWORD

McKinnie P. Dentana

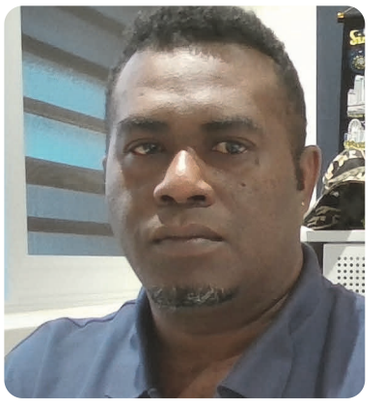
Permanent Secretary Ministry of Finance & Treasury

The *SIG ICT Services Digital - Data, People, Technology and Cyber Strategy 2026-2030* marks a transformative step toward economic and digital empowerment. Fully endorsed by our government, this strategy underscores our commitment to building the right infrastructure and equipping our public service with the skills and tools to excel in an increasingly interconnected world. Our vision is clear: to make services more accessible to citizens and businesses, drive sustainable economic growth, and harness data as a valuable resource to guide our decisions. By investing in robust digital infrastructure and fostering a culture of continuous learning and innovation, we are positioning our public service as a regional leader in digital skills and service delivery.

This is about more than adopting technology—it's about setting a new standard of excellence in public service that meets the evolving needs of our nation.

By prioritising investments in the right infrastructure and supporting learning, digital skill development and innovation, we are levelling up our public service so that it can meet the ever-evolving needs of our nation. This strategy goes beyond technology adoption alone; it will fundamentally transform the way we operate to set a new standard of excellence in public service. Through these initiatives, we are laying the foundation for a future where the Solomon Islands' public sector stands out for its agility, responsiveness, and commitment to progress, serving as a beacon of innovation and growth for the entire region.

FOREWORD



Steve Erehiru

Director
SIG ICT Services

The Whole-of-Government *SIG ICT Services Digital - Data, People, Technology and Cyber Strategy 2026-2030* is a testament to our commitment to enhancing the public sector's efficiency and effectiveness through the strategic use of people and data. As the Director of SIG ICT Services, I am proud to present this plan, which lays the groundwork for a more connected and capable workforce, driven by data-driven insights and innovation.

Central to our vision is the expansion of the Solomon Islands Government Network (SIGConnect). This network is the backbone of our digital transformation efforts, providing the essential infrastructure that enables seamless communication and collaboration across all government departments. By continuing to expand and enhance SIGConnect, we are ensuring that every sector of our government can access the tools and resources needed to perform at the highest level.

Our focus on people and data is paramount. We recognise that a well-equipped and knowledgeable workforce is key to unlocking the potential of our digital initiatives. This plan emphasises the development of digital skills across all levels of government, fostering a culture of continuous learning and improvement. By empowering our employees with the necessary skills and tools, we aim to create a public service that is not only efficient but also adaptable to the ever-evolving digital landscape.

As we implement this plan, we are building the digital foundation for a future where data-driven decision-making becomes the norm. We are committed to building a government that is transparent, accountable, and responsive to the needs of our citizens. Through the strategic expansion of SIGConnect and the cultivation of digital skills, we are confident that we will achieve our goal of a more efficient and effective public service.

SIG ICT Services

SIG ICT CORE VALUES

Client Focused

We are committed to providing our SIG clients and stakeholders with exceptional experiences through robust ICT infrastructure, superior services, and efficient systems

Collaborative

We value a collaborative and supportive environment, breaking down institutional barriers by working together as one team to support each other's efforts.

Innovative

We embrace innovative approaches, utilising cutting-edge tools and techniques to identify user requirements that are both technologically feasible and viable for SIG

Sustainability

We ensure our ICT and digital solutions are sustainable, guaranteeing SIG's ownership and commitment to their continuity and ongoing improvement.

Talent

We attract, nurture, develop, and retain outstanding and high-performing ICT officers, viewing professional growth and career development as a continuous, ongoing process

SOLOMON ISLANDS NATIONAL DIGITAL FRAMEWORK

NATIONAL VISION

Empowering Solomon Islands with inclusive, resilient, and innovative digital infrastructure that drives economic growth, enhances social well-being, and ensures equitable access to digital opportunities for all citizens.

STRATEGIC OUTCOMES

Inclusivity

Ensure every citizen, regardless of location or socio-economic status, has access to digital services and opportunities.

Resilience

Build a robust and reliable digital infrastructure capable of withstanding challenges and adapting to future technological advancements.

Innovation

Foster a culture of innovation that supports the development of new digital solutions and economic activities.

Economic Growth

Utilise digital tools to boost key sectors such as tourism, agriculture, and fisheries, creating new job opportunities and driving sustainable economic development.

Social Well-Being

Enhance quality of life through improved healthcare, education, and social services enabled by digital technologies.

Empowering Citizens

Implement comprehensive digital literacy programs that equip citizens with essential digital skills. This includes training in basic computer usage, internet navigation, and understanding digital security.

DIGITAL - DATA, PEOPLE, TECHNOLOGY AND CYBER STRATEGY

MINISTRY OF FINANCE & TREASURY

2026 VISION

Transforming the Solomon Islands Government into a digitally-driven, efficient, and transparent entity that delivers high-quality services, ensures data security, and fosters public trust through innovative and citizen-centric digital solutions.

STRATEGIC OUTCOMES

Digital Public Service Delivery

- Increase efficiency and effectiveness in government operations and service delivery through integrated digital platforms.
- Expand Digital Services: Increasing the range and quality of digital services available on the SIG eGovernment Portal.
- Implement citizen centric design principles to improve the user experience and accessibility of digital services.
- Enhance citizen confidence and trust in government services.

Economic Growth and Development

- Boost economic activities through improved digital infrastructure and services, particularly in tourism, agriculture, fisheries and extractive sectors.
- Creation of new opportunities and jobs in the digital economy.
- Promote the integration of eCommerce within government services to reduce barriers and streamline transactions for businesses and citizens.

Enhanced Digital Literacy

- Promote and Support Digital Literacy Programs.
- Provide accessible on-line training resources.
- Empower senior officials' decision making.
- Provincial outreach digital initiatives.
- Future skills development.

SIG ICT Services

STRATEGIC OUTCOMES

Legislative & Regulatory Frameworks

- Development and reviews of legal frameworks and regulations to safeguard digital transformation initiatives.
- Maintain compliance with international standards and best practices fostering global interoperability and trust.

Strengthened Partnerships

- Collaboration with higher education institutions, professional societies, civil society, business councils and the tech industry.
- Collaboration with development partners for achieving sustainable digital outcomes.
- Leveraging global expertise to advance digital initiatives.
- Advance emerging technology and research initiatives.

Accountability and Cybersecurity

- Enhanced accountability and transparency through technology.
- Robust and safe cybersecurity measures ensuring the protection of government data and systems.

Current state

Over the past 20 years, the Solomon Islands Government (SIG) has undertaken a bold digital transformation, fueled by significant investments in technology and infrastructure. At the heart of this transformation is SIGConnect, a groundbreaking network that unites 200+ government offices across all provinces and supports 7,500+ daily active users, enabling seamless collaboration, enhanced communication, and effective service delivery at every level of government.

Building on this robust infrastructure, SIG has launched sovereign data center capabilities through an in-country private government cloud, reinforcing data security, accessibility, and resilience — cornerstones for a modern and secure public sector. This backbone supports key systems such as the Justice Information Management System (JIMS) to improve access to justice, the Human Resource Management Information System (HRMIS) to optimise personnel management, a CT (Computed Tomography) scanning machine to enhance medical diagnostics in the health sector, an e-Port system within the Ministry of Fisheries and Marine Resources (MFMR) to streamline operations and resource management, and advanced finance systems to drive transparency and accountability in public spending.

In tandem with these systems, SIG has prioritised a defense-in-depth approach to cybersecurity, creating a fortified network environment that safeguards sensitive data and critical communications. This secure digital foundation is complemented by a strategic focus on building internal ICT skills and technical capacity, fostering a skilled workforce ready to lead in a digital-first world.

These visionary investments signify SIG's commitment to empowering people, leveraging data, and expanding partnerships. Looking ahead, SIG is setting its sights on a future where innovative policy, resilient infrastructure, and cutting-edge digital services elevate Solomon Islands as a model of agility, relevance, and connectivity in the digital age — empowering our nation to thrive in an increasingly connected global landscape.

Future state and investment

Building on the existing solid foundation of SIGConnect and government private cloud infrastructure, SIG is now poised to focus its investments on data and people. This strategic shift aims to fully leverage existing technological advancements to enhance digital transformation and service delivery.

Data will be at the heart of this future state, driving informed decision-making and enabling more efficient and effective public services. By building the digital foundations to harness the power of data analytics, SIG will be able to gain valuable cross-sector insights, optimise resource allocation and improve policy outcomes. The integration of advanced data management systems will ensure data is not only secure but also accessible and usable for all government functions.

Equally important is investing in people. Developing a skilled workforce of tech professionals is crucial for sustaining and advancing digital transformation efforts. Through education, training and professional development, SIG aims to grow a pool of tech-savvy individuals who can drive innovation and fuel economic growth. A focus on human capital will ensure Solomon Islands can keep pace with global technological advancements and remain competitive in the digital economy.

To support these initiatives, immediate legislative and policy action is necessary. This strategy outlines the need for updated regulations and policies that foster a conducive environment for digital innovation and data protection. Legislative measures will be crucial in addressing issues such as data privacy, cybersecurity, and the ethical use of technology, ensuring that the digital transformation is both sustainable and secure.

Cybersecurity, resilience, empowerment, and awareness are core components of this strategy. Robust cybersecurity measures are essential to protect sensitive government data and maintain the integrity of digital services. Building resilience against cyber threats will safeguard the government's digital infrastructure and ensure continuity of operations. Additionally, empowering citizens and government employees through awareness programs will foster a culture of cybersecurity, equipping them with knowledge and skills to navigate the digital landscape safely and responsibly. This holistic approach will enhance the overall security and resilience of Solomon Islands' digital ecosystem.

By leveraging the current investments in technology and communication infrastructures and focusing on data and people, SIG is well positioned to achieve a future where digital transformation enhances service delivery, drives social and economic growth, and improves the overall well-being of its citizens.

Digital - Data, People, Technology and Cyber Strategic Outcomes

The *SIG ICT Services 2026-2030 Digital - Data, People, Technology and Cyber Strategy* emphasises the importance of five key outcomes.

These outcomes are crucial for building a resilient digital ecosystem, fostering trust and transparency, and enhancing the capacity and security of government operations.

Digital Service Delivery

Streamlined and accessible online services and technology infrastructure that enable citizens to efficiently interact with government agencies, reducing administrative burdens and improving public service delivery.

Support Legislative, Regulatory, Policy, Standards & Frameworks

A comprehensive and cohesive legal and regulatory framework that supports the secure and transparent adoption of digital technologies, ensuring consistent standards across all SIG.

Build & Strengthen Capacity

A highly skilled and digitally proficient workforce capable of effectively leveraging technology to improve public service delivery and adapt to the evolving digital landscape contributing to the digital economy of the country.

Cyber Safety and Resilience

A robust cybersecurity infrastructure that protects citizen and government data and services from threats, ensuring the resilience and continuity of digital operations.

Strengthened Partnerships

Enhanced collaboration with international, regional, and local partners to leverage shared expertise and resources.

Research & Investment in Technology

Through focused research, SIG will actively invest in technology that is essential for protecting data, ensuring the resilience of digital operations, fostering innovation, and driving economic growth.

Roadmap

The roadmap captures a selection of new and existing data and digital initiatives across the Solomon Islands Government by strategic priority.

	Initiatives	2026 2027 2028 2029 2030
Digital Service Delivery	1. Accelerate eGovt Access (SIG eGovt free access for all citizens)	Jan 26 - Dec 26
	2. SIG ePay Digital Payment Gateway (ePayment gateway API)	Jan 26 - Jun 26
	3. SIG Big Data (Data Exchange Platform)	Jan 26 - Dec 30
	4. SIGConnect Expanded Modernisation Initiative	Jun 26 - Dec 30
	5. MySIG (Mobile Application)	Jun 26 - Dec 30
	6. Support Sector ICT Projects	Jan 26 - Dec 30
Support Legislative, Regulatory, Policy & Standards Frameworks	7. Support Legislation Reviews (Cybersecurity, Cyber Bullying, Digital Identity, E-Govt)	Jan 26 - Jun 28
	8. Regulatory Standards (System Interoperability, Accessibility)	Jan 26 - Jun 28
	9. Data Governance Policies (Protection, Privacy, IP & Copyright, Data Sharing, Open Data & AI)	Jan 26 - Jun 28
Build & Strengthen Capacity	10. eGovt Skills Development Partnership	Jan 26 - Dec 30
	11. Skills & Job Mapping (ACS Workforce Development Partnership)	Jan 26 - Dec 26
	12. SIG ICTS Organisational Review (SIG Establishment review)	Jan 27 - Dec 27
	13. Emerging Professional Pathways Program (JPP extension)	Jan 27 - Dec 30
	14. Pacific Embedded Technical Engagement Partnership Program (Twinning Skills Partnership)	Jun 26 - Dec 30
	15. Digital Leadership Literacy Initiative (SIG Senior Executive Digital Excellence Initiative)	Jun 26 - Dec 30
Cyber Safety and Resilience	16. SIG Cyber Services and Resilience Policy	Jan 26 - Dec 26
	17. Cybersecurity Awareness and Training Programs	Jul 26 - June 28
	18. Cybersecurity Standards and Compliance (NIST, Essential 8, ISO 27001 or CSCAU)	Jan 26 - June 28
	19. Cyber Incident Response and Recovery for Critical Systems	Jan 26 - June 28
	20. Cybersecurity Workforce Development	Jan 26 - June 28
Strengthened Partnerships	21. Strengthen the role of Industry Associations (ITSI, WITSI)	Jan 26 - Jun 29
	22. SI CERT Strengthening Program	Jan 26 - Jun 27
	23. Establish Government Digital Special Interest Group	Jan 26 - Dec 27
	24. Support SIG Digital Transformation	Jan 26 - Dec 27
Research and Investment in Technology	25. National Identification	Jan 26 - Dec 30
	26. National Data Center	Jan 26 - Dec 30
	27. Regional Digital Service Hubs	Jan 26 - Dec 30
	28. AI for Government: Governance, Capability and Public Value	Jan 26 - Dec 30

Note: The roadmap does not represent an exhaustive list of initiatives. It captures a sample of new and existing initiatives that align to the SIG Strategic Outcomes. All budgeted figures are indicative until a full costing model is developed for each initiative.

Initiatives in detail

Digital Service Delivery

These initiatives reflect a selection of the work already underway across SIG as well as a selection of new initiatives that align with SIG's Digital - Data, People, Technology and Cyber agenda. They highlight significant innovation, large-scale reform, and digital service uplift to support achievement of the Strategy's vision, focusing on digital service delivery (data), relevant legislative, regulatory, policy & standards frameworks, capacity building, cyber safety and resilience and partnerships.

Digital Service Delivery

AG, MCA, MCILI, SIG ICTS

Initiative 1:	Accelerate eGovt Access
Outcome:	SIG eGovt free access for all citizens

Activities

- **Establish ISP Agreement:** Formulate an agreement with Internet Service Providers (ISPs) to whitelist all .gov.sb domains, ensuring they can be accessed within the Solomon Islands without incurring data charges.
- **Develop Website Policy:** Create a policy mandating that all government websites adhere to strict development guidelines to ensure consistency, security, and accessibility.
- **Consolidate Hosting:** Merge all existing government websites under a single hosting provider to streamline management and improve efficiency.
- **Implement SIGConnect Hosting:** Where feasible, design and implement a hosting environment on SIGConnect to migrate government websites to SIGConnect hosting servers.
- **Standardise Government Websites:** Develop and standardise websites for government ministries that currently do not have an online presence.
- **Enhance SIG Landing Page:** Create a centralised SIG landing page that provides access to all government websites.

Deliverables:	Establish ISP Agreement Develop Website Policy Consolidate Hosting & Implement SIGConnect Hosting Standardise SIG websites
Linked initiatives:	2, 3, 5, 9, 10, 11, 16, 24
Timeframe:	Jan 26 - Dec 26

Digital Service Delivery

MCILI, MOFT, SIG ICTS

Initiative 2:	SIG ePay Digital Payment Gateway
Outcome:	ePayment gateway API

Activities

- **Establish Digital Payment Partnerships:** Formulate agreements with financial institutions and payment service providers to integrate and support digital payment solutions across all government services.
- **Develop Payment Security Policies:** Create comprehensive policies to ensure the security and privacy of digital transactions, adhering to international standards and best practices.
- **Implement a Unified Payment Gateway:** Design and deploy a centralised payment gateway to facilitate seamless digital transactions for all government services.
- **Promote Digital Payment Adoption:** Launch awareness campaigns and provide incentives to encourage citizens and businesses to adopt digital payment methods.
- **Enhance Payment Infrastructure:** Upgrade existing infrastructure to support high-volume digital transactions, ensuring reliability and efficiency.
- **Develop eHub Platform:** Create an integrated eHub platform that consolidates various government services, enabling citizens to access and pay for services online.
- **Support Financial Inclusion:** Implement initiatives to ensure that digital payment solutions are accessible to all citizens, including those in remote areas and underserved communities.

Deliverables:	Establish Digital Payment Partnerships & Security Policies Implement Unified Payment Gateway & Enhance Infrastructure Develop eHub Platform and Promote Digital Payment Adoption
Linked initiatives:	1, 3, 5, 9, 16, 24
Timeframe:	Jan 26 - Jun 27

Digital Service Delivery

SIG ICTS, All SIG

Initiative 3: SIG Big Data

Outcome: Data Exchange Platform / GIS Visualisation Platform

Activities

- **Data Source Assessment:** Conduct a thorough assessment to catalog all potential data sources within SIG and external entities, including GIS datasets.
- **Data Governance Framework:** Establish a robust framework covering data exchange principles, rules, quality, security, and compliance.
- **Data Sharing Agreements:** Create templates for secure data exchange between SIG Ministries and partners.
- **Data Exchange Architecture & APIs:** Design a secure, scalable architecture for the data exchange platform. Develop APIs for seamless real-time data exchange.
- **GIS Visualisation Platform:** Develop a GIS visualisation tool, enabling spatial data analysis and informed decision-making.
- **Data Warehousing:** Implement a central repository to aggregate data from various sources, supporting data analysis and advanced analytics.
- **Infrastructure Hardware Improvement:** Upgrade hardware to enhance data storage and processing capabilities, ensuring the system can handle increased demands.

Deliverables:	Data Governance Framework Data Sharing Agreements Data Exchange Architecture & API Integration Platform GIS Platform Data Warehouse
Linked initiatives:	1, 2, 9, 10, 11, 16, 19, 24
Timeframe:	Jun 26 - Dec 27

Digital Service Delivery

MFCDM, MEHRD, MOFT, SIG ICTS

Initiative 4:	SIGConnect Expanded Modernisation Initiative
Outcome:	Resilient and reliable SIGConnect Network

Activities

- **Hardware Upgrades:** Replace End-of-Life (EOL) hardware & deploy new hardware across network infrastructure and data centers.
- **Software and Capabilities:** Upgrade software for better functionality and security, add advanced features for network management, and integrate tools for improved efficiency.
- **SIGConnect Communications Network Upgrades:** Upgrade network infrastructure for higher bandwidth and reliability, enhance redundancy with additional failover mechanisms, and implement advanced security protocols.
- **Disaster Recovery (DR) Sites Expansion:** Establish additional DR sites for comprehensive backup and recovery, strengthen data replication, and regularly test recovery plans.
- **Resilience Improvements:** Develop solutions to boost network and system resilience, optimise configurations for higher loads and enhance monitoring and alerting systems.
- **Emerging Technology:** Implement emerging technology OT/IOT network to support government objectives (including Early Warning System).

Deliverables:	Infrastructure Modernisation Enhanced and Expanded SIGConnect Capabilities Disaster Recovery Expansion Resilience and Monitoring Improvements
Linked initiatives:	1, 2, 9, 10, 16, 19, 24, 27
Timeframe:	Jun 26 - Dec 30

Digital Service Delivery

MCILI, SIG ICTS

Initiative 5: MySIG

Outcome: SIG Mobile Application for government services

Activities

- **Define Strategic Vision and Goals:** Establish the overarching vision and strategic objectives for the MySIG app, ensuring alignment with national digital transformation goals.
- **Engage Stakeholders and Secure Buy-In:** Collaborate with senior government officials and key stakeholders to gather input and secure their commitment to the initiative.
- **Develop Core Requirements and Architecture:** Identify and prioritise essential features, and design a scalable, secure architecture that integrates with existing government systems.
- **Establish Governance and Resource Allocation:** Set up a governance framework for oversight and allocate necessary funding and resources to support app development and implementation.
- **Implement Agile Development and Deployment:** Adopt an agile development approach with iterative sprints, continuous integration, and incremental deployment to gather feedback and make improvements.
- **Monitor Performance and Promote Adoption:** Continuously monitor app performance, adapt based on data-driven insights, and execute a strategy to promote widespread adoption among citizens.

Deliverables: MySIG Mobile Application

Linked initiatives: 1, 2, 3, 4, 9, 10, 11, 24

Timeframe: Jan 27 - Dec 27

Digital Service Delivery

MCA, SIG ICTS

Initiative 6:	Support Sector ICT Projects
Outcome:	SIG technology projects implemented and supported

Activities

Ongoing support for (as documented in the 100 day GNAT plan):

- MLHS - Customary Land Recording Program
- MECDM - IMRV website, EWS
- MCILI - Immigration Border Management System
- MCT - National Digital Tourism Sector Transformation Strategy
- MCA - Cyber Security Protocol reviewed and implemented

Deliverables:	SIGConnect expanded to rural provincial transaction centers SIGConnect expanded to schools, hospitals and police outposts
Linked initiatives:	1, 4, 10, 24, 25, 26, 27, 28
Timeframe:	Jan 26 - Dec 30

Initiatives

Support Legislative, Policy, Standards & Regulatory Frameworks

Legislative, Regulatory, Policy and Standards Frameworks

AG, MCA, MCILI, MHA, MLJLA, SIG ICTS, OPMC

Initiative 7:	Support Legislation & Policy Review (Digital)
Outcome:	Updated legal framework, enhanced data governance, improved regulatory compliance

Activities

- **Support a Comprehensive Review and Draft New Legislation through MCA and SIG Working Groups:** Evaluate existing laws and policies, identify gaps, and develop new regulations addressing digital technologies, including cybersecurity, cyber bullying, and digital identity.
- **Support the Development of Cybersecurity Policies:** Enforce robust cybersecurity measures to protect digital infrastructure and data, ensuring compliance with international standards.
- **Support Data Governance and Digital Identity Frameworks:** Implement policies for data management, privacy, and security, and develop a secure digital identity verification framework.
- **Engage Stakeholders and Promote Collaboration:** Involve government officials, industry experts, and the public in the policy review process, and foster inter-agency collaboration for cohesive policy implementation.
- **Support Public Awareness and Training Programs:** Educate and support government awareness campaigns for the citizens and government employees about new legislation, regulations and digital policies.

Deliverables:	Updated Legal Framework (Digital) Updated Cybersecurity Policies New Data Governance Framework & Digital Identity Framework Awareness Campaigns for Digital
Linked initiatives:	6, 8, 9, 16, 18, 24, 25, 26, 28
Timeframe:	Jan 26 - Jun 29

Legislative, Regulatory, Policy and Standards Frameworks

MCA, MLJLA, OPMC, SIG ICTS

Initiative 8:	Regulatory Standards
Outcome:	System Interoperability, Accessibility, Compliance

Activities

- **Identify International Standards:** Research and identify relevant international standards for digital use in government.
- **Adapt Standards to Local Context:** Develop guidelines based on international standards, tailored to local identity, culture, and technological landscape.
- **Create Interoperability Framework:** Design a framework for seamless data exchange and communication between different government and SOE systems and platforms.
- **Establish Accessibility Guidelines:** Formulate accessibility guidelines that ensure inclusivity for all citizens.
- **Utilise Regional Resources for Data Sharing:** Leverage regional resources like the SPC Pacific Data Hub to enhance data sharing and collaboration.

Deliverables:	International Standards Identification Report Pacific Standards Guidelines & Interoperability Framework Stakeholder Engagement and Collaboration Plan
Linked initiatives:	6, 7, 9, 18, 19, 24, 25, 26, 29
Timeframe:	Jan 26 - Jun 29

Legislative, Regulatory, Policy and Standards Frameworks

AG, MCA, MCILI, MHA, MLJLA, SIG ICTS, OPMC

Initiative 9:	Data Governance Policies
Outcome:	Updated Protection, Privacy, IP & Copyright, Data Sharing, Open Data & AI Policies

Activities

- **Review and Update Policies:** Review and update data governance policies to reflect changes in regulations, technology, and organisational needs.
- **Establish Data Governance Framework and Standards:** Develop a framework outlining data governance principles, roles, responsibilities, and processes. Set standards for data quality, formats, and management practices to ensure consistency and accuracy.
- **AI Policy Integration:** Guidelines for the ethical use of AI within SIG, including data governance practices and compliance with privacy and security standards.
- **Develop Data Security Policies and Sharing Agreements:** Create policies to protect data privacy and security, including access controls, encryption, and compliance with regulations. Develop templates and guidelines for secure and compliant data sharing.
- **IP & Copyright Management Guidelines:** Develop clear guidelines and procedures for managing intellectual property and copyright within the organisation, ensuring proper usage, licensing, and protection of digital assets.
- **Develop SIG Cloud Standards:** Establish secure, scalable, and cost-effective cloud guidelines for government environments, meeting specific SIG requirements.

Deliverables:	Data Governance Framework and Standards IP & Copyright Management Guidelines Data Security and Sharing Policies IP & Copyright Management Guidelines AI Policy Integration SIG Cloud Standard
Linked initiatives:	1, 2, 3, 5, 6, 7, 8, 18, 19, 24, 25, 26, 28
Timeframe:	Jan 26 - Dec 30

Initiatives

Build and Strengthen Capacity

Build & Strengthen Capacity

SIG ICTS, MPS

Initiative 10: eGovt Skills Development Partnership

Outcome: Accelerated Skills Development Partnership

Activities

- **Initial Discussions, Planning and Formal Agreement:** Conduct preliminary meetings and negotiations between selected partners and SIG to outline the project scope, objectives, and expectations, culminating in a formal agreement detailing roles, responsibilities, and commitments.
- **Integrated Co-design and Skills Development Courses with Selected Partners:** Collaborate to co-design a curriculum covering software development, data analysis, and data practices, aligned with real-world SIG eGovernment projects.
- **Stakeholder Engagement:** Engage with SIG staff, SOEs, and SINU to identify participants and potential partnerships, promoting the program to ensure broad participation and support.
- **Implementation and Delivery:** Execute the training sessions delivering a range of short courses in Honiara, utilising real-world SIG eGovernment projects for practical, hands-on learning experiences.
- **Monitoring, Evaluation and Reporting:** Establish a framework to monitor progress, evaluate the effectiveness of the training, and provide regular updates and reports on the project's progress, achievements, and challenges.

Deliverables:	Accelerated capacity building program focused on practical data/digital skills through industry leading short courses
Linked initiatives:	1, 2, 3, 5, 6, 8, 9 , 11, 13, 15, 19, 20, 24
Timeframe:	Jan 26 - Dec 30

Build & Strengthen Capacity

MOFT, SIG ICTS

Initiative 11: Skills & Job Mapping

Outcome: Workforce Development Partnership

Activities

- **Partner with a Recognised Industry Professional Association:** Collaborate with a reputable industry association to leverage their expertise and resources for workforce development.
- **Skills Profiling through SFIA (Skills Framework for the Information Age):** Use the SFIA framework to identify and document the skills and competencies of SIG ICTS staff, providing a clear picture of current capabilities and areas for development.
- **Skills Validation and Analysis:** Validate and analyse the identified skills to ensure accuracy and relevance, helping to identify gaps and opportunities for improvement.
- **Professional Development Plans:** Develop tailored professional development plans for each staff member, focusing on enhancing their skills and competencies to meet organisational needs.
- **Tech Skill Audits by Job Role, Person, Work Team, and Workforce:** Conduct comprehensive audits of technical skills across different levels (individual, team, and workforce) to ensure alignment with job roles and organisational goals.
- **Workforce Skills and Competencies:** Establish a clear understanding of the overall workforce skills and competencies, enabling strategic planning and targeted training initiatives.

Deliverables:	Workforce development plans delivering targeted training & certifications
Linked initiatives:	10, 12, 13, 14, 15, 20
Timeframe:	Jan 26 - Dec 26

Build & Strengthen Capacity

SIG ICTS, MOFT, MPS, MCA, OPMC

Initiative 12: Whole of Government ICT Organisational Review

Outcome: Appropriate ICT entities established

Activities

- **Conduct Organisational Assessment:** Evaluate the current structure, capabilities, and processes of the SIG ICTS unit to identify gaps and areas for improvement.
- **Create a Ministry for ICT/Digital:** Assess the feasibility and steps needed to establish a dedicated ministry responsible for ICT and digital transformation. This includes evaluating its potential impact on governance, resource allocation, and strategic alignment.
- **Implement Appropriate Entities:** Set up necessary entities to support the new ministry and its functions.
- **Redefine Roles and Responsibilities:** Update job descriptions and roles to align with the new digital focus, introducing where appropriate new positions such as Government Chief Information Officer (CIO), Chief Digital Officer (CDO), and Chief Information Security Officer (CISO).
- **Establish Governance and Oversight Bodies:** Create oversight bodies to ensure accountability and transparency in digital initiatives, emphasising the importance of citizen oversight to maintain public trust and engagement.

Deliverables:	Ministry for ICT/Digital created Governance and oversight body charters developed
Linked initiatives:	10, 13, 15, 24
Timeframe:	Jan 27 - Dec 27

Build & Strengthen Capacity

SIG ICTS

Initiative 13: Emerging Professional Pathways Program

Outcome: JPP Extension Program

Activities

- **Needs Assessment and Stakeholder Engagement:** Engage with key stakeholders, including SOEs, the central bank, and telecommunications companies, to gather insights and secure their commitment to expand the Junior Professionals Program. Identify the required skills and expertise in the ICT sector and the expected number of ICT professionals.
- **Program Design, Expansion Planning, and Partnership Development:** Develop a detailed expansion plan outlining the necessary resources, timelines, and milestones for effective scaling.
- **Partnerships:** Establish partnerships with industry leaders and organisations to provide real-world training opportunities and mentorship for participants. Formalise agreements with SOEs, the central bank, and telecommunications companies to ensure their active involvement.
- **Recruitment and Selection Process:** Develop a robust recruitment and selection process to identify and attract talented junior ICT staff. Implement outreach initiatives to promote the program and encourage applications from diverse backgrounds.

Deliverables:	Sustainable emerging professional pathways program with multiple industry partnerships
Linked initiatives:	10, 11, 24
Timeframe:	Jan 27 - Dec 30

Build & Strengthen Capacity
SIG ICTS

Initiative 14: Pacific Embedded Technical Engagement Talent Partnership Program

Outcome: Twinning Skills and Talent Partnership

The Pacific Embedded Technical Engagement Talent Partnership Program can effectively provide middle managers with the experience and exposure needed to transition into senior management roles, fostering leadership development in the ICT sector across Solomon Islands and the broader Pacific region.

Activities

Needs Assessment: Conduct an assessment to identify the skills and competencies necessary for middle managers to transition into senior roles. Understand their specific requirements within the ICT sector.

Program Design: Structure the program, defining objectives, duration, and key components. Tailor it to address leadership development needs in the Solomon Islands and the broader Pacific region.

Stakeholder Engagement: Engage with essential stakeholders, including the Solomon Island government, other regional governments, and major ICT companies in Australia and the Pacific. Form partnerships and formalise agreements to ensure active participation and commitment from all parties.

Deliverables:	Comprehensive initiative program design and assessment document
Linked initiatives:	6, 9, 13, 15, 24
Timeframe:	Jul 26 - Dec 30

Build & Strengthen Capacity

IPAM, SIG ICTS

Initiative 15: Digital Leadership Literacy Initiative

Outcome: SIG Senior Executive Digital Excellence Initiative

Activities

- **Upskilling Program for SIG Senior Executives on Digital Transformation:** A comprehensive program designed to enhance the digital leadership skills of senior executives, focusing on the latest digital changes and innovations.
- **Conduct Workshops & Forums specifically aimed at SIG Senior Executive Cohorts for Digital Leadership:** Organise workshops for each cohort of senior executives, PS, DS, Directors and Ministers, covering essential digital leadership topics and digital transformation.
- **One-on-One Discussions:** Offer personalised one-on-one sessions to address specific questions and provide tailored guidance.
- **Develop Training Materials:** Create and distribute specifically designed training materials, including guides, case studies, and best practices that can be distributed and shared with each cohort.
- **Engage Expert Trainers:** Partner with industry experts to deliver engaging and informative training sessions.
- **Provide Continuous Support:** Through the mySIG App provide access to digital resources and ongoing learning opportunities.

Deliverables:	Upskilling program for SIG senior executives on digital transformation and latest digital technologies
Linked initiatives:	6, 8, 9, 17, 23, 24
Timeframe:	Jan 26 - Dec 30

Initiatives

Cyber Safety and Resilience

Cyber Safety and Resilience

SIG ICTS, MCA, OPMC

Initiative 16:	SIG Cyber Services and Resilience Policy
Outcome:	Enhance cybersecurity infrastructure, integrate best practices, improve incident management

Activities

Update the SIG Cyber Services and Resilience Policy focusing on:

- **Strengthening Cybersecurity Infrastructure:** Enhance measures to ensure systems are secure by design.
- **Integrating Best Practices:** Align with industry standards for a robust cybersecurity framework.
- **Developing Strategic Documentation:** Create and update key documents like incident response plans and business continuity plans.
- **Fostering Collaboration:** Engage stakeholders to build a supportive cybersecurity ecosystem.
- **Continuous Monitoring and Evaluation:** Implement a framework for ongoing policy effectiveness and adaptability.

Deliverables:	Updated and approved SIG Cyber Services and Resilience Policy
Linked initiatives:	1, 2, 3, 5, 7, 8, 9, 17, 18, 19, 20, 22
Timeframe:	Jan 26 - Dec 26

Cyber Safety and Resilience

SIG ICTS, MCA, OPMC

Initiative 17: Cybersecurity Awareness and Training Programs

Outcome: SIG staff are cyber aware

Activities

- **Assessment and Baseline Establishment:** Conduct a comprehensive assessment of current cyber security awareness levels and training needs across SIG to establish a baseline for measuring progress. Include regional partners in this baseline.
- **Development of Training Programs:** Design and develop tailored cyber security training programs for different roles and responsibilities, incorporating a mix of online courses, workshops, and interactive simulations. Work with regional partners to ensure the programs are culturally sensitive.
- **Awareness Campaigns:** Launch ongoing awareness campaigns to educate government employees about the importance of cyber security. Examples include phishing simulation exercises, workshops on recognising and reporting suspicious activities, and collaborative initiatives with regional partners to share best practices and resources. Utilise various communication channels such as emails, posters, webinars, and social media.
- **Implementation, Monitoring, and Continuous Improvement**: Implement the training programs and awareness campaigns across all of SIG, ensuring access to necessary resources and support. Regularly monitor effectiveness, collect feedback, and make continuous improvements.

Deliverables:	Baseline assessment report Tailored training programs Awareness campaign materials
Linked initiatives:	16, 18, 19, 20, 22
Timeframe:	Jul 26 - Jun 28

Cyber Safety and Resilience

SIG ICTS, MCA, OPMC

Initiative 18:	Cybersecurity Standards and Compliance
Outcome:	Adoption of a cyber framework (NIST, Essential 8, ISO 27001 or DSI)

Activities

- **Framework Selection and Customisation**: Choose an appropriate cybersecurity framework and customise it to fit the specific needs and cultural context of SIG.
- **Development of Compliance Programs:** Design compliance programs that align with the chosen framework, including necessary policies, procedures, and controls, adaptable to the unique operational environments of SIG.
- **Training and Implementation:** Develop and deliver continuous training programs to ensure all relevant personnel can effectively implement the compliance programs. Roll out these programs across all departments, ensuring access to necessary resources and support.
- **Monitoring, Accreditation, and Continuous Improvement:** Regularly monitor compliance levels, work towards achieving accreditation, and make continuous improvements to maintain compliance and accreditation status, including periodic reviews and updates to address emerging threats.

Deliverables:	Customised and implemented cybersecurity framework SIG accreditation achieved
Linked initiatives:	7, 8, 9, 16, 17, 19, 20, 22
Timeframe:	Jan 26 - Jun 28

Cyber Safety and Resilience

SIG ICTS, MCA, OPMC

Initiative 19: Cyber Incident Response and Recovery for Critical Systems

Outcome: Develop incident response capabilities

Activities

- **Framework Development and Customisation:** Develop a cyber incident response and recovery framework tailored to the Solomon Island Government's needs, specifically addressing critical systems.
- **Identification and Continuous Review of Critical Systems:** Identify, prioritise, and continuously review critical systems essential for government operations and public services.
- **Capacity Building and Training:** Build and train the SIG cyber team in incident response and recovery, emphasising critical systems through practical exercises and workshops.
- **Incident Response Plan Implementation and SLAs:** Implement incident response plans across Ministries, ensuring personnel know their roles. Establish SLAs for timely and effective response and recovery actions.
- **Monitoring and Continuous Improvement:** Monitor and evaluate the plans' effectiveness, collecting feedback to make continuous improvements and address emerging threats.

Deliverables:	Critical Systems Catalogue Incident Response Plans Service Level Agreements
Linked initiatives:	1, 2, 3, 8, 16, 18, 20, 22
Timeframe:	Jan 26 - Dec 28

Cyber Safety and Resilience

SIG ICTS, MCA, OPMC

Initiative 20: Cybersecurity Workforce Development

Outcome: Enhanced technical skills validated through industry certifications

Activities

- **Technical Skills Training:** Through industry experts and industry partners, deliver cybersecurity training on at least a quarterly basis on topics such as network security, threat detection, incident response, and secure coding, tailored to the Pacific region.
- **Certification Programs:** Provide certification options such as ISC2 Certified in Cybersecurity, ACS CP Cyber, and CompTIA Security+ and similar, to enhance cybersecurity expertise, supported by donor partners.
- **Soft Skills Development:** Through industry partners, design workshops on communication, leadership, problem-solving, and teamwork for effective cybersecurity management in the Pacific.
- **Mentorship and Coaching:** Assist in the design and implementation of mentorship programs to develop technical and interpersonal skills with guidance from international partners.
- **Hands-On Experience:** Facilitate regional internships, simulations, and projects for practical cybersecurity skills, supported by regional and international collaborations.

Deliverables:	SIG technical and cyber staff have enhanced technical skills validated through industry certifications
Linked initiatives:	10, 11, 14, 16, 17, 18, 19, 22, 23
Timeframe:	Jan 26 - Dec 28

Initiatives

Strengthened Partnerships

Strengthened Partnerships

SIG ICTS

Initiative 21: Strengthen the role of Industry Associations

Outcome: SIG ICTS staff are actively engaged in ITSSI, WITSI

Activities

- **Establish Formal Partnerships:** Establish a formal partnerships between ITSSI, WITSI, and established industry professional bodies and societies.
- **Adopt Certification Framework:** Collaborate with an industry professional body to adapt their certification framework for local needs to recognise and promote certified professionals within the local industry.
- **Leverage International Expertise**: Invite international experts and speakers to share their knowledge and experiences.
- **Create a Mentorship Program:** Establish a mentorship program where experienced professionals from other industry associations mentor ITSSI and WITSI members.
- **Establish a Resource Hub:** Set up an online resource hub offering access to industry reports, and training materials, supporting ongoing professional development.
- **Promote Active Member Participation:** Encourage members to take on leadership roles and actively involve them in decision-making processes, fostering a sense of ownership and engagement within the professional society.

Deliverables:	Active engagement and participate of SIG ICTS staff in industry professional associations.
Linked initiatives:	6, 10, 13, 14, 20
Timeframe:	Jan 26 - Jun 28

Strengthened Partnerships

SIG ICTS, MCA

Initiative 22: SI CERT Strengthening Program

Outcome: Enhanced regional partnership & capacity building

Activities

- **Leverage International and Regional Expertise:** Invite international cybersecurity experts and leverage regional initiatives and expertise, such as those from PACSON (Pacific Cyber Security Operational Network), to conduct workshops and seminars. Organise virtual guest lectures from global and regional leaders in cybersecurity, and facilitate exchange programs for SI CERT members to gain international and regional experience.
- **Create a Mentorship Program:** Establish a mentorship network with experienced professionals from AusCERT, PACSON where the SIG Cyber team members & SI CERT members can be paired with mentors for personalised guidance and career development, and host regular mentorship meetups to discuss progress and share insights.
- **Develop a Resource Hub:** Create an online repository of research papers, industry reports, and training materials, provide access to cybersecurity tools and resources for hands-on learning, and regularly update the hub with the latest cybersecurity trends and best practices.
- **Encourage Member Participation:** Involve members in decision-making processes and strategic planning, encourage members to lead special interest groups focused on specific cybersecurity areas, and leverage regional initiatives and expertise from PACSON to recognise and reward active participation through awards and acknowledgments.

Deliverables:	Training and mentoring programs Certification for professionals Work internships and placements
Linked initiatives:	16, 17, 19, 20
Timeframe:	Jan 26 - Jun 27

Strengthened Partnerships

SIG ICTS, OPMC

Initiative 23:	Establish SIG / Development Partner Digital Transformation Committee
Outcome:	SIG / Development Partner Digital Transformation Committee established

Activities

- **Set Objectives:** Define the main goals for the committee, focusing on planning and funding future digital initiatives.
- **Identify Key Participants:** Include the Director of SIG ICTS, representatives from donor organisations, and relevant government officials.
- **Develop a Charter:** Create a simple charter outlining the committee's purpose and roles.
- **Regular Meetings:** Schedule regular three-monthly forums, chaired by the Director of SIG ICTS who will presents updates on current projects and initiatives.
- **Engage Donor Partners:** Involve donor partners in discussions to plan future digital initiatives and address ongoing funding needs.
- **Communication and Reporting:** Establish open communication channels for sharing updates, challenges, and successes, and provide regular formal reports to all stakeholders on major achievements, challenges, and future plans.

Deliverables:	Established Digital Transformation committee with actively engaged stakeholders
Linked initiatives:	6, 10, 24
Timeframe:	Jan 26 - Dec 27

Strengthened Partnerships

SIG ICTS, OPMC, MCA

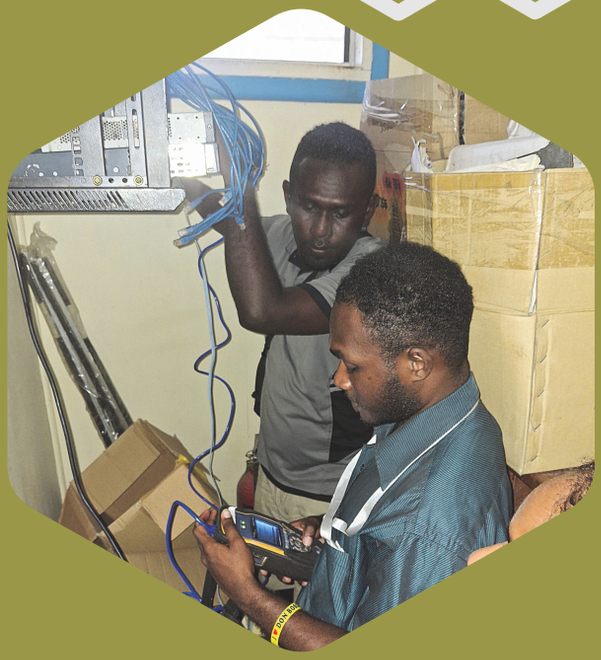
Initiative 24: Support SIG Digital Transformation

Outcome: Strengthen digital transformation efforts across SIG

Activities

- **Digital Transformation Champions Development:** Identify and empower enthusiastic individuals within SIG government agencies to advocate for digital initiatives and drive change.
- **Digital Exchange Regional Engagement Program:** Arrange visits to regional Digital Transformation Agencies to observe successful projects, engage in knowledge-sharing, and explore collaborative opportunities.
- **Collaborative Workshops and Seminars:** Organise regular workshops and seminars on digital transformation topics, inviting local and international experts to share insights and foster cross-agency collaboration.
- **Digital Maturity Assessments:** Conduct periodic assessments across SIG agencies using a SIG-developed Digital Assessment Framework to evaluate and enhance digital maturity.
- **Digital Champions Program:** Empower digital champions within SIG government agencies to promote best practices, share knowledge, and drive continuous improvement in digital transformation efforts.

Deliverables:	Establish a collaborative and digitally empowered framework for SIG that enhances government services through effective cross-ministry cooperation and the development and support of digital champions.
Linked initiatives:	2, 5, 6, 7, 12, 23
Timeframe:	Jan 26 - Dec 27



Initiatives

Research & Investment in Technology

Research & Investment in Technology

MHA, SIG ICTS

Initiative 25: National Identification

Outcome: Implementation of National Identification System

ICTS is dedicated to providing comprehensive support and expert advice on the design, implementation, and ongoing maintenance of government priority technology investments ensuring that all initiatives are aligned with GNUT strategic goals, leveraging cutting-edge solutions to enhance efficiency, security, and service delivery for all stakeholders.

Deliverables:	Operational National Identification System
Linked initiatives:	1, 2, 3, 7, 9, 26
Timeframe:	Jan 26 - Dec 30

Research & Investment in Technology

SIG ICTS, MCA, MNPDC

Initiative 26: National Data Centre

Outcome: National Data Centre operational

ICTS will lead the development of a government-supported National Data Centre to serve as the backbone of GNUT's digital infrastructure. This initiative will centralise critical systems, strengthen national data sovereignty, and ensure secure, high-performance access to services across jurisdictions. Designed with modular architecture and advanced cybersecurity, the facility will support whole-of-government operations, inter-agency collaboration, and future innovation.

By investing in this national asset, GNUT reinforces its commitment to resilient service delivery, strategic digital capability, and long-term infrastructure sustainability.

Deliverables:	National Data Center built and operational
Linked initiatives:	24
Timeframe:	Jan 26 - Dec 30

Research & Investment in Technology

SIG ICTS. MCA, MOFT

Initiative 27: Regional Digital Service Hubs

Outcome: Regional Digital Hubs delivering government services

ICTS is dedicated to providing comprehensive support and expert advice on the design, implementation, and ongoing maintenance of government priority technology investments ensuring that all initiatives are aligned with GNUT strategic goals, leveraging cutting-edge solutions to enhance efficiency, security, and service delivery for all stakeholders.

Deliverables:	Regional Digital Service Hubs operational and supported
Linked initiatives:	4
Timeframe:	Jan 26 - Dec 30

Research & Investment in Technology

SIG ICTS, MCA, MPS, OPMC

Initiative 28:	AI for Government: Governance, Capability & Public Value
Outcome:	Ethical, transparent use of AI across government

- **Working Groups:** Establish a cross-agency working group to share insights, coordinate implementation, and advise on scaling and align with International Standards.
- **AI Governance Framework:** Co-design the AI Governance Framework with agencies, legal experts, and ethics bodies.
- **Capability Assessments:** Conduct capability assessments to identify gaps in AI literacy and readiness across departments.
- **Training Programs::** Develop and deliver training programs tailored for executives, policy teams, and technical staff.
- **Pilot AI Application:** Run targeted pilots to test AI applications in service delivery, policy analysis, and operational efficiency.

Deliverables:	A national AI governance framework, cross-agency capability uplift, and pilot projects that showcase responsible AI use in public services
Linked initiatives:	3, 5, 6, 7. 8. 9. 10, 15, 24
Timeframe:	Jan 26 - Dec 30

Governance and Reporting

Effective governance and reporting are crucial for the Solomon Islands Government's Digital - Data, People, Technology & Cyber Strategy. This includes setting clear objectives, performance metrics, and regular evaluations to ensure digital services meet citizens' needs. Continuous feedback loops will drive service enhancements.

A comprehensive legislative and policy framework will support digital transformation, updating laws, establishing standards, and ensuring compliance. This foundation will secure reliable and equitable digital services.

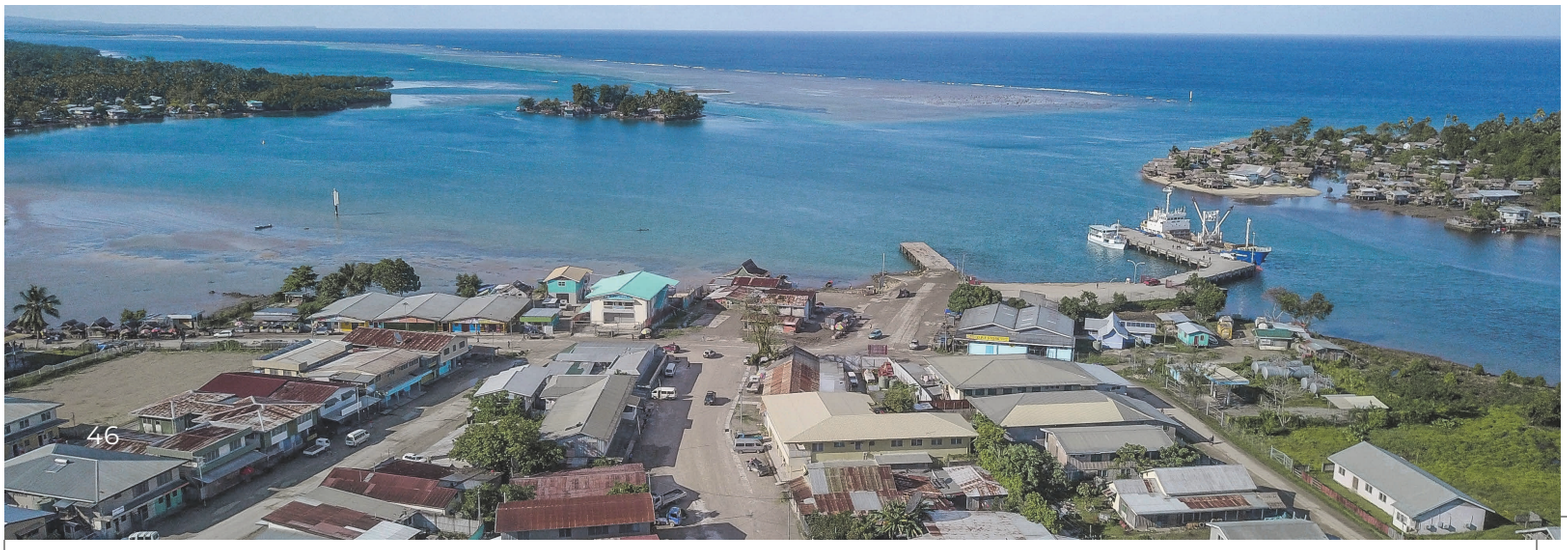
Investing in human capital is essential. Initiatives will develop government employees' and the broader workforce's skills through training programs, professional development, and partnerships with educational institutions.

Cybersecurity and resilience are top priorities. Measures will protect government systems and data, enhance incident response, and build resilience against disruptions. Regular audits and monitoring will maintain a secure digital environment.

Collaboration with stakeholders is crucial. Partnerships with the private sector, international organisations, and civil society will leverage expertise, share best practices, and drive innovation.

The plan will be updated annually to track progress towards the 2030 vision, respond to emerging issues, and identify new initiatives. Updates will be completed in consultation with responsible SIG entities. Future updates will report on performance and outline objectives and measures for the next iteration.

By integrating these elements, the Solomon Islands Government will ensure its digital strategy is effectively managed, transparent, and aligned with stakeholders' needs.



Metrics & Initiative Linkages

Metrics framework

Outcomes	Deliverables	Why?
• SIG eGovt free access for all citizens • SIG ePay gateway API implemented • Data Exchange Platform designed and implemented • Resilient and reliable SIGConnect Network • SIG Mobile Application for government services utilised • SIG Digital/Technology Projects delivered • Rural Digital Service Infrastructure Hub implemented	• Establish ISP Agreement and Develop Website Policy • Consolidate Hosting and Implement SIGConnect Hosting • Develop SIG Websites • Establish Digital Payment Partnerships and Security Policies • Implement Unified Payment Gateway and Enhance Infrastructure • Promote Digital Payment Adoption and Financial Inclusion • Data Governance and Integration • Infrastructure Modernisation and Network Enhancements • Expand SIGConnect • Develop MySIG Mobile Application	These outcomes will enhance citizen access, streamline transactions, improve data sharing, ensure network reliability, and modernise service delivery. SIG aims to create a more efficient, transparent, and user-friendly environment. ISP agreements and website policies will ensure accessible government websites without data charges. A unified payment gateway and enhanced infrastructure will facilitate secure transactions. A robust data governance framework will enable secure data exchange. Modernised infrastructure and network capabilities will ensure a reliable SIGConnect network. Expanding SIGConnect and developing the MySIG mobile app will provide convenient access to government services, driving a more connected and inclusive digital future.
• Updated Legal Framework, Enhanced Data Governance, Improved Regulatory Compliance • Updated Protection, Privacy, IP & Copyright, Data Sharing, Open Data & AI Policies • System Interoperability, Accessibility, Compliance standards updated • Procurement, Licensing, Cloud Policies updated	• Updated Legal Framework and Cybersecurity Policies • Data Governance Framework and Standards • Data Inventory and Classification • Data Security and Sharing Policies • International and Pacific Standards Guidelines • Interoperability Framework and Cloud Standards • Stakeholder Engagement, Training, and Awareness Programs	These outcomes are crucial for SIG to ensure a robust legal and regulatory environment, enhance data management and protection, promote system interoperability and accessibility, and streamline procurement and cloud services. This approach is essential for creating a secure, efficient, and innovative digital ecosystem that supports economic growth and improves public services.
• eGovt Skills Development Partnership agreement signed • ACS Workforce Development Partnership signed • SIG Establishment reviewed • JPP extension program expanded and extended • Twinning Skills Partnership established • SIG Senior Executive Digital Excellence Initiative implemented	• Accelerated Digital, Data & Cyber capacity and capability program • Workforce development plans delivering targeted training & certifications • SIG Establishment reviewed and recommend report produced • JPP Extension Program embedded with partners • Twinning Skills Partnership developed • Digital excellence framework and certification program established for SIG Senior Executive	These outcomes are essential as they foster skills development through strategic partnerships, enhance workforce capabilities, review and optimise government structures, extend key programs, and promote digital excellence among senior executives, all of which are critical for driving innovation, efficiency, and leadership in the digital age

Improved Public Service Delivery | Economic Growth and Development | Enhanced Digital Literacy | Strengthened Legal & Regulatory Frameworks | Strengthened Partnerships | Accountability and Cybersecurity

Metrics framework

Outcomes	Deliverables	Why?
• Enhance cybersecurity infrastructure, integrate best practices, improve incident management • SIG Staff are cyber aware • Adoption of a cyber framework (NIST, Essential 8, ISO 27001 or CSCAU) • Enhanced Incident Response Capabilities • Strengthened Regional cyber capacity & resilience • Enhanced Technical Skills validated through Industry Certifications	• Enhance Cybersecurity Infrastructure • SIG Staff Cyber Awareness • Adoption of Cyber Framework • Enhanced Incident Response Capabilities • Strengthened Regional Cyber Capacity & Resilience • Enhanced Technical Skills Validated Through Industry Certifications	These outcomes are vital as they bolster cybersecurity infrastructure, integrate best practices, improve incident management, raise cyber awareness among SIG staff, adopt recognised cyber frameworks, enhance incident response capabilities, strengthen regional cyber capacity and resilience, and validate technical skills through industry certifications, ensuring a secure and resilient digital environment.
• All ICTS staff are actively engaged in ITSSI, WITSI • Enhanced Regional Partnership & Capacity Building • Working Group established and functioning • SIG / Donor eGovt Committee Established • Strengthen digital transformation efforts across SIG	• Active engagement & participate of ICTS Staff in Industry professional associations. • Enhanced Regional Partnership & Capacity Building through formalised regional partnerships and joint capacity-building initiatives. • SIG eGovt Functioning Working Group focused on for digital transformation and eGovernment efforts and oversight. • SIG / Donor eGovt Committee Established • Strategies to boost digital transformation efforts and coordination across SIG.	These outcomes are important as they ensure active engagement of ICTU staff in key initiatives, enhance regional partnerships and capacity building, establish functioning SIG Digital and eGovt working groups, and strengthen professional bodies and industry associations. These efforts are essential for fostering collaboration, improving regional capabilities, and driving the successful implementation of the digital strategy.

Linkage framework

Outcomes	Initiative	Linked initiatives
Digital Service Delivery	1 Accelerate eGovt Access	2, 3, 5, 9, 10, 11, 16, 24
	2 SIG ePay Digital Payment Gateway	1, 3, 5, 9, 16, 24
	3 SIG Big Data	1, 2, 9, 10, 11, 16, 19, 24
	4 SIGConnect Expanded Modernisation Initiative	1, 2, 9, 10, 16, 19, 24, 27
	5 MySIG	1, 2, 3, 4, 9, 10, 11, 24
	6 Support Sector ICT Projects	1, 4, 10, 24, 25, 26, 27
Support Legislative, Regulatory, Policy & Standards Frameworks	7 Support Legislation & Policy Review (Digital)	6, 8, 9, 16, 18, 24, 25, 26,
	8 Regulatory Standards	6, 7, 9, 18, 19, 24, 25, 26
	9 Data Governance Policies	1, 2, 3, 5, 6, 7, 8, 18, 19, 24, 25, 26
Build & Strengthen Capacity	10 eGovt Skills Development Partnership	1, 2, 3, 5, 6, 8, 9 , 11, 13, 15, 19, 20, 24
	11 Skills & Job Mapping	10, 12, 13, 14, 15, 20
	12 SIG ICTS Organisational Review	10, 13, 15, 24
	13 Emerging Professional Pathways Program	10, 11, 24
	14 Pacific Embedded Technical Engagement Talent Partnership Program	6, 9, 13, 15, 24
	15 Digital Leadership Literacy Initiative	6, 8, 9, 17, 23, 24
Cyber Safety and Resilience	16 SIG Cyber Services and Resilience Policy	1, 2, 3, 5, 7, 8, 9, 17, 18, 19, 20, 22
	17 Cybersecurity Awareness and Training Programs	16, 18, 19, 20, 22
	18 Cybersecurity Standards and Compliance	7, 8, 9, 16, 17, 19, 20, 22
	19 Cyber Incident Response and Recovery for Critical Systems	1, 2, 3, 8, 16, 18, 20, 22
	20 Cybersecurity Workforce Development	10, 11, 14, 16, 17, 18, 19, 22, 23
Strengthened Partnerships	21 Strengthen the role of Industry Associations	6, 10, 13, 14, 20
	22 SI CERT Strengthening Program	16, 17, 19, 20
	23 Establish SIG / Donor eGovt Committee	6, 10, 24
	24 Support SIG Digital Transformation	2, 5, 6, 7, 12, 23
Research and Investment in Technology	25 National Identification	1, 2, 3, 7, 9, 26
	26 National Data Center	24
	27 Regional Digital Hubs	4
	28 AI for Government: Governance, Capability and Public Value	3, 5, 6, 7. 8. 9. 10, 15, 24

Linkage priority themes

Theme	Linked strategic outcomes	Linked initiatives
Digital Services Capacity Building	Digital Service Delivery Build & Strengthen Capacity Cyber safety and resilience Strengthened Partnerships	10 eGovt Skills Development Partnership 11 Skills and Job Mapping ACS Workforce Development Partnership 13 Emerging Professional Pathways Program JPP extension 14 Pacific Embedded Technical Engagement Partnership Program Twinning Skills Partnership 15 Digital Leadership Literacy Initiative SIG Senior Executive Digital Excellence Initiative 20 Cybersecurity Workforce Development 21 Strengthen the role of Industry Associations ITSI WITSI 22 SI CERT Strengthening Program 24 Support SIG Digital Transformation
Digital Services App Delivery	Digital Service Delivery Build & Strengthen Capacity Cyber safety and resilience	1 Accelerate eGovt Access SIG eGovt free access for all citizens 4 SIG Connect Expanded Modernisation Initiative 5 MySIG Mobile Application 6 Support Sector ICT Projects 10 eGovt Skills Development Partnership 23 Establish Government Digital Special Interest Group 24 Support SIG Digital Transformation
Digital Services E-Payment Gateway	Digital Service Delivery Support Policy & Standards Frameworks Build & Strengthen Capacity Cyber safety and resilience Strengthened Partnerships	1 Accelerate eGovt Access SIG eGovt free access for all citizens 2 SIG ePay Digital Payment Gateway ePayment gateway API 5 MySIG Mobile Application 9 Data Governance Policies 16 SIG Cyber Services and Resilience Policy 24 Support SIG Digital Transformation
Government Data Exchange and Governance	Digital Service Delivery Support Policy & Standards Frameworks Build & Strengthen Capacity Cyber safety and resilience	3 SIG Big Data Data Exchange Platform 7 Support Legislation Reviews 8 Regulatory Standards 9 Data Governance Policies 18 Cybersecurity Standards and Compliance 19 Cyber Incident Response and Recovery for Critical Systems 25 National Identification
Contracts and Procurement Strengthening	Digital Service Delivery Build & Strengthen Capacity Research & Investment in Technology	6 Support Sector ICT Projects 12 SIG ICTS Organisational Review SIG Establishment review 24 Support SIG Digital Transformation

Estimated budget framework - by theme

	2026	2027	2028	2029	2030	Summary
Digital Services Capacity Building	3,000,000	3,000,000	2,500,000	1,350,000	1,350,000	11,200,000
Digital Services App Delivery	1,200,000	750,000	550,000	0	0	2,500,000
Digital Services E-Payment Gateway	750,000	500,000	200,000	50,000	50,000	1,550,000
Government Data Exchange and Governance	500,000	250,000	250,000	100,000	100,000	1,200,000
Contracts and Procurement Strengthening	400,000	100,000	0	0	0	500,000
Totals	5,850,000	4,600,000	3,500,000	1,500,000	1,500,000	16,950,000

Glossary of Terms

Artificial Intelligence (AI): An engineered system that generates predictive outputs, such as content, forecasts, recommendations, or decisions, based on human-defined objectives or parameters without explicit programming. AI systems can operate with varying levels of automation.

Big Data: Large and complex data sets that traditional data processing software cannot manage efficiently, often requiring advanced tools and techniques for analysis.

Blockchain: A decentralised and distributed digital ledger technology that records transactions across many computers, ensuring security, transparency, and immutability.

Cloud Computing: The delivery of computing services, including servers, storage, databases, networking, software, and analytics, over the internet ("the cloud"). It includes:

- Public Cloud: Services offered over the public internet and available to anyone who wants to purchase them.
- Private Cloud: Cloud infrastructure operated solely for a single organisation, offering greater control and security.

Critical Technologies: Technologies that significantly impact Australia's national interest, including economic prosperity, national security, and social cohesion.

Cybersecurity: The practice of protecting systems, networks, and programs from digital attacks, often aimed at accessing, changing, or destroying sensitive information.

Data: Any information in a form capable of being communicated, analysed, or processed, whether by individuals, computers, or other automated means.

Data Analytics: Processes or activities designed to obtain and evaluate data to extract useful information.

Data Asset: A structured collection of data developed for a specific purpose.

Data Breach: An incident where personal information is accessed, disclosed without authorisation, or lost.

Data Governance: The overall management of data availability, usability, integrity, and security in an organisation, guided by policies and procedures.

Data Integration: The process of combining data from two or more sources at the unit level (e.g., person or business).

Data Lake: A centralised repository that allows you to store all your structured and unstructured data at any scale, typically used for big data analytics.

Data-Matching: The process of bringing together and comparing data from different sources. Entities conducting data-matching must comply with the Privacy Act 1988.

Data Maturity: A measure of an organisation's current data management capabilities and capacity.

Digital Government: The use of digital technologies as an integral part of government modernisation strategies to create public value.

Digital ID: A distinct electronic representation of an individual, enabling sufficient distinction when interacting online with services.

Edge Computing: A distributed computing paradigm that brings computation and data storage closer to the location where it is needed, reducing latency and bandwidth use.

Interoperability: The ability to transfer and use information uniformly and efficiently across multiple organisations and IT systems.

Internet of Things (IoT): A network of physical objects embedded with sensors, software, and other technologies to connect and exchange data with other devices and systems over the internet.

Legacy Technology: An information system that may be based on outdated technologies but remains critical to day-to-day operations.

Machine Learning: A branch of AI and computer science focusing on using data and algorithms to imitate human learning.

Metadata: Information that defines and describes data.

Online Services: Digital services that facilitate interactions between two or more distinct but interdependent sets of users (whether firms or individuals) via the internet.

Personal Information: Information or an opinion about an identified individual or an individual who is reasonably identifiable.

Sensitive Data: Personal information that includes details or opinions about an individual's sensitive attributes.

Software as a Service (SaaS): A software distribution model in which applications are hosted by a service provider and made available to customers over the internet.

Virtualisation: The creation of a virtual version of something, such as a server, storage device, or network resources, enabling multiple virtual systems to run on a single physical system.

Zero Trust Security: A security framework that assumes all users, devices, and networks, both inside and outside the organisation, must be verified before granting access to resources.

Consultations

Ministry of Agriculture and Livestock
Ministry of Commerce, Industry, Labour, and Immigration
Ministry of Communication and Aviation
Ministry of Culture and Tourism
Ministry of Environment, Climate Change, Disaster Management, and Meteorology
Ministry of Finance and Treasury
Ministry of Fisheries and Marine Resources
Ministry of Foreign Affairs and External Trade
Ministry of Forestry and Research
Ministry of Health and Medical Services
Ministry of Infrastructure Development
Ministry of Justice and Legal Affairs
Ministry of Lands, Housing, and Survey
Ministry of Mines, Energy, and Rural Electrification
Ministry of National Planning and Development Coordination
Ministry of Police, National Security, and Correctional Services
Ministry of Provincial Government and Institutional Strengthening
Ministry of Public Service
Ministry of Women, Youth, Children, and Family Affairs
Ministry of Rural Development
Office of the Prime Minister and Cabinet
Parliament
Renbell Provincial Government
Western Provincial Government

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SIG Ministries and Organisations

Ministries

OPMC – Office of the Prime Minister and Cabinet
MAL – Ministry of Agriculture and Livestock
MCIL – Ministry of Commerce, Industry, Labour and Immigration
MCT – Ministry of Culture and Tourism
MEHRD – Ministry of Education and Human Resources Development
MECDMM – Ministry of Environment Climate Change Disaster Management and Meteorology
MOFT – Ministry of Finance and Treasury
MFMR – Ministry of Fisheries and Marine Resources
MFR – Ministry of Forestry and Research
MHMS – Ministry of Health & Medical Services
MHA – Ministry of Home Affairs
MID – Ministry of Infrastructure Development
MJLA – Ministry of Justice and Legal Affairs
MLHS – Ministry of Lands Housing and Survey
MMERE – Ministry of Mines, Energy & Rural Electrification
MNPDC – Ministry of National Planning and Development Coordination
MPNSCS – Ministry of Police, National Security and Correctional Services
MPGIS – Ministry of Provincial Government and Institutional Strengthening
MPS – Ministry of Public Service
MRD – Ministry of Rural Development
MTGPEA – Ministry of Traditional Governance, Peace and Ecclesiastical Affairs
MWYCFA – Ministry of Women, Youth, Children and Family Affairs

Organisations

AGC – Attorney General's Chambers
CSSI – Correctional Service Solomon Islands
CD – Culture Division
CED – Customs and Excise Division
EC – Electoral Commission
IRD – Inland Revenue Division
LRC – Law Reform Commission
LCC – Leadership Code Commission
NA – National Archives
NAG – National Art Gallery
NM – National Museum
NSO – National Statistics Office
OAG – Office of the Auditor General
ODPP – Office of the Director of Public Prosecutions
OO – Office of the Ombudsman
PSO – Public Solicitor's Office
RGO – Registrar General's Office
RSIPF – Royal Solomon Islands Police Force
SIG ICTS – SIG ICT Services
TD – Tourism Division
TS – Tourism Solomons