

Monday 13 November 2023

FOR IMMEDIATE RELEASE

WATER SUPPLY SUSPENSION EXTENDED DUE TO HEAVY RAINS

Solomon Water has extended the suspension of water supply from Kongulai and Kombito sources due to high turbidity levels caused by the recent heavy rains.

Turbidity is a measurement of how cloudy the water is in surface water sources and can be caused by silt, mud, algae, or other particles in the water.

The action to turn off supply is necessary to ensure we do not supply water that is unsafe for drink or use. Our disinfection process cannot kill any bacteria when there is high turbidity which makes it unsafe and poses health risks to customers. High turbidity in water will also clog pipes and customers facilities.

To its valued customer, Solomon Water apologises for any inconvenience caused by this necessary action in ensuring safe water supply to its customers.

“We acknowledge the hardship all of us are experiencing right now and want to assure customers and the public that Solomon Water strives to provide safe and clean water at all times” says Solomon Water CEO Carmine Piantedosi. “We cannot compromise on the health and safety of our customers when our water sources have high turbidity, which is why we took this necessary action to turn off supply”.

Solomon Water is closely monitoring the situation and will provide updates to customers on when the supply will be restored.

Ends//